

COVID-19

CORONAVIRUS

There is a confirmed COVID-19 case in our building... now what?

Public awareness around health and safety is at an all-time high due to the COVID-19 pandemic. There is even more of a heightened sense of awareness for those living in multi-unit buildings, go to work as an employee of an essential business, or find themselves in public spaces alongside other occupants. Perspectives and opinions vary from one person to the next but one thing is for certain; this virus is a threat to our community and the health and well-being of all.

Be Informed

It is easy for management professionals to receive inaccurate and misguided information related to the cleaning protocols that are effective against the virus. Below are items to consider when determining whether a contractor is qualified to tackle COVID-19 projects:

1. Ask your contractor about the standard of care that is being followed. Qualified contractors should be following an industry standard of care.
2. Contractors who are certified in biohazard cleaning and remediation may have the tools, experience and training to respond to COVID-19 exposures. Ask your contractor what other biohazard services they are certified in such as black water sewage mitigation, mold remediation, and trauma scene cleanup.
3. The CDC recommends using disinfectants that meet the EPA's criteria for use against SARS-CoV-2. Verify this by asking the contractor to provide documentation that you can keep on file should someone question the disinfectant that was applied. Standard documents include product labels and the corresponding safety data sheet.
4. Ask the contractor how long their product must remain wet on the surface to achieve the amount of dwell-time required per label instructions. As you can imagine, it is much more difficult for a technician to meet the requirement of leaving a surface wet for 15 minutes versus 1 minute.
5. Ask the contractor how they are protecting their own employees and reducing the spread of COVID-19. It is important to remember that those who are performing these activities are at higher risk of exposure. And if not properly protected, those workers may become exposed themselves which puts other workers, occupants, and future projects at risk.

6. Ask the contractor how they will document their work activities. Examples are evidence of proper personal protective equipment for technicians, disinfectants in labeled containers, and photo documentation showing the activities that took place.
7. Ask your contractor about post-clearance testing to document the effectiveness of the cleaning process.
8. Ask your contractor to be additionally insured on their pollution insurance policy.

What is the best and most efficient protocol to fight against COVID-19?



To start, surfaces must be clean and free of dirt before a disinfectant is applied to the surface. Disinfectants lose their effectiveness when they are applied to dirty surfaces. Once cleaning has been accomplished, the disinfectant can be applied following the label instructions.

Electrostatic sprayers, and ultra low volume (ULV) foggers are certainly tools in the toolbox, however, they are not a substitute for physically cleaning and wiping down surfaces.

There are two primary concerns when contractors rely on these sprayers for applying the disinfectant to the surface;

1. Most disinfectants do not list fogging on their product label as an approved method of application, and;

2. It is more difficult to achieve an even application and an adequate amount of dwell time per label instructions. To recap, applying disinfectants to dirty surfaces, using the incorrect application method, or not allowing for the appropriate amount of dwell time are all errors that may compromise the desired outcome.

Why Choose Rainbow Restoration?

Having trusted service technicians who are certified and understand the guidelines recommended by the Centers for Disease Control and Prevention (CDC), the International Sanitary Supply Association (ISSA), and the Global Biorisk Advisory Council (GBAC) are crucial to the success of each project. Rainbow's technicians go through a medical exam, respirator fit test, participate in ongoing product and safety training, hold IICRC certifications, and get yearly background screenings.



Wow, this is serious stuff... so what does this cost?

Every building is unique as well as the needs of the occupants. Although the primary scope of work is relatively the same, each project requires its own site assessment to make sure the appropriate scope of work has been identified.



Whether you're being proactive before reopening or dealing with a known COVID-19 case, time is of the essence. Rainbow is committed to providing a quote and performing the work as an "emergency service." We're open 24/7 and ready to respond when you need us most!

Use the following list as a guide so that Rainbow can best serve your needs quickly:

- Jobsite location and description of the property
- Square feet of office space
- Square feet of building common areas
- Square feet of industrial/warehouse/maintenance space
- Number of bathrooms, locker rooms, and break/lunch rooms, etc.
- Photos showing the general representation of the space i.e., office space, common areas, open work areas, industrial/warehouse space, production lines, shipping/receiving, etc.



Rainbow International Restoration prides itself as being a leader in the restoration industry by using the latest technology paired with our commitment to world class customer service.

Contact us at **(708) 460-0911** for more information on our services including COVID-19 cleaning, black water sewage mitigation, mold remediation, and trauma scene cleanup.